

September 29, 2024

Dear Customers,

The District's only water supplier, Newport Utilities Board (NUB), has suffered severe damage to their distribution system due to the flooding from Hurricane Helene. This damage has taken out their ability to supply our area with water. Therefore, our water supply is disrupted and until repairs can be made, we will have no water to supply to our customers.

I have attached the "Tema Flash Report" relating to this incident, along with a mandatory water boil notice that will be in effect until further notice, which will be sometime after water is restored.

Although there is no estimated timeline at this point, I will continue to keep you updated through our website, which is WCUD.org.

Sincerely,

Ike Ogle
General Manager
(865) 430-3640
Email- wcud@wcud.org