

Approval Date _____
Commissioner _____
Commissioner _____



Policy 16 - Schedule of Rates & Charges

Utility Rates

Water (Effective January 1, 2025)

All customer Classes per Equivalent Residential Unit

First 3,000 gallons \$85.19 minimum bill

All over 3,000 gallons \$8.26 /1,000 gallons

Sewer (Effective January 1, 2025)

Customer Classes: Single Family Residential, Condominium Residential, Timeshare Residential, and Non-Residential per Equivalent Residential Unit.

First 3,000 gallons \$103.25 minimum bill

All over 3,000 gallons \$4.73/1,000 gallons

Sewer (Effective January 1, 2025)

Customer Class: Luxury Campground Residential per Equivalent Residential Unit

First 1,650 gallons \$61.27 minimum bill

All over 1,650 gallons \$4.73/1,000 gallons

Equivalent Residential Unit (ERU) Definitions

Equivalent Residential Unit ERU – an ERU is defined by the average monthly number of gallons consumed by residential customers.

Single Family ERU – a single residential unit that may or may not be attached to other single residential units, i.e. duplex, triples, etc.

Condominium ERU – a single residential unit within a residential condominium development, and each separate amenity included in the condominium development and each separate amenity included in the condominium development that has water or sewer service from the District.

Approval Date _____
Commissioner _____
Commissioner _____

Timeshare ERU – a single residential unit within a residential timeshare development, and each separate amenity included in the timeshare development that receives water or sewer service from the District.

Non-Residential ERU – any single non-residential unit whose average water or sewer usage is within the typical average usage of the Single family, Condominium, or Timeshare ERU's.

Luxury Campground ERU – a luxury campground space, whether occupied or not, and each separate amenity included in the campground that receives water or sewer service from the District.

Single Residential Unit – a single livable unit with proper sanitary facilities that may be separately occupied and closed off from any other unit, and that has an exterior entrance.

Single Non-Residential Unit – a single unit for commercial, institutional, governmental, or any other non-residential use that is separately occupied and closed off from any other unit, and that has a separate exterior entrance.

Luxury Campground – a campground with significant amenities and centralized water or sewer systems of the District, either directly or indirectly.

Amenity – each amenity is considered a separate ERU and is defined as anything that uses water or sewer service, either directly or indirectly, from the District for any purpose, including, but not limited to, offices, restrooms, swimming pools, bath houses, food service facilities, gate houses, irrigation connections, mechanical equipment, meeting facilities, recreation facilities, laundries, and maintenance facilities.

Water Service Reconnection Fee

Water service re-connection fee is \$100.00 for service disconnected at customer request, or for non-payment of bill. (Note: before a re-connection will be approved. All bills due plus any penalties must be paid). Sewer service cannot be disconnected for customers receiving water service from the utility; therefore, service will continue to be billed at the current rate. For utility customers who do not receive water service from the utility, but do receive sewer service, there shall be a disconnection of sewer service if any unpaid sewer bill is more than 30 days delinquent and there has been notice to the customer. In the event of disconnection of sewer service, there shall be a re-connection fee in the sum of \$100.00 per connection plus any utility cost associated with the physical termination of sewer service to the customer and re-connection of said sewer service to the customer."

Approval Date _____
Commissioner _____
Commissioner _____

Returned Check Fee

If a customer check is returned to the UTILITY by a financial institution for any reason, a fee in the amount of \$35.00 will be added to the amount due. The customer will be notified that the check is being held, and the customer will be required to pay the amount by money order, cashier's check, credit card or cash,

Forfeited Payment Discount

All utility bills not received at the district office, 3625 Lindsey Mill Road on the 25th of the month will be charged 10% late fee. If the 25th of the month falls on a holiday or weekend the late fees will be added at 12:00 p.m. the first work day following the 25th.

Customer Contract

Any customer or potential customer desiring utility service from the UTILITY shall fill out a CUSTOMER CONTRACT FORM. A "new account" fee of \$100.00 will be charged. This fee is NOT a security deposit and is NOT refundable. All related fees will be paid in full before contract is executed. Water service may be disconnected if any customer fails to sign a customer contract after taking ownership or possession of a property.

Transferred Utility Service / New Customer Contract

Any outstanding sewer bill to any location shall be the responsibility of any new customer to satisfy before any new customer contract for service can be entered. Sewer availability is a constant service whether or not the same is used and the availability for that service at a given location is a continuing charge and must be satisfied prior to a customer contract being entered.

Service Calls/Inspection Fees

Customers that have need for service calls or inspections to their water or sewer systems after normal business hours, weekends and holidays will be billed for this service at the rate for District Manager \$80.00; Maintenance \$75.00 and Wastewater Treatment Plant Operator \$75.00 per hour. For service calls or inspections to customer's water or sewer systems during regular business hours, the customer will be billed for the service at the rate for District Manager \$80.00; Maintenance \$75.00 and Wastewater Treatment Plant Operator \$75.00 per hour.

Approval Date _____
Commissioner _____
Commissioner _____

Backhoe/Dump Truck

Backhoe and Dump Truck will be billed at the current rate of \$100.00 per hour for each piece of equipment plus the cost of the operator at the current rate as listed in the service calls and inspection fees section of the policy.

Sewer tap fee \$1250.00

3/4" water meter tap fee \$1950.00 this includes up to 15' of copper line. Any additional copper will be billed on a case by case basis. The customer will be required to pay the \$1950.00 before any work begins. The remainder will be determined after the work is completed. If the customer fails to pay the remainder of the tap fee within 7 days the meter will be locked up until the tap fee is paid in full.

1" water meter tap fee \$2100.00 this includes up to 15' of copper line. Any additional copper will be billed on a case by case basis. The customer will be required to pay the \$2100.00 before any work begins. The remainder to be determined after the work is completed. If the customer fails to pay the remainder of the tap fee within 7 days the meter will be locked up until the tap fee is paid in full.

Utility Contract 3/4" water meter tap fee \$1950.00

Utility Contract 1" meter tap fee \$2100.00

2" meter tap; 2" Compound meter tap; 4" Compound meter tap will be billed on a case by case basis.

Water tap fees, for taps requiring a road bore, will be based on the estimated cost of the boring work. The estimate will be prepared by the District. The customer will be responsible for the total actual cost of the work.

2" tap; 6"x4" tap; 6"x6" tap; 8"x6" tap will be billed on a case by case basis.

"PVC Taps Only"

Webb Creek Utility District reserves the right to make the tap or to require the contractor to make tap.

ADOPTION DATE: DECEMBER 3, 1997

Revision #1 Dated September 1, 1999

Revision #2 Dated February 2, 2001

Revision #3 Dated September 7, 2001

Approval Date _____
Commissioner _____
Commissioner _____

Revision #4 Dated October 5, 2001

Revision #5 Dated February 7, 2003

Revision #6 Dated October 3, 2003

Revision #7 Dated February 6, 2004

Revision #8 Dated November 5, 2004

Revision #9 Dated October 7, 2005

Revision #10 Dated January 6, 2006

Revision #11 Dated September 1, 2006

Revision #12 Dated February 1, 2008

Revision #13 Dated December 4, 2009

Revision #14 Dated December 3, 2010

Revision #15 Dated June 3, 2011

Revision #16 Dated July 1, 2011

Revision #17 Dated October 7, 2011

Revision #18 Dated December 2, 2011

Revision #19 Dated December 7, 2012

Revision #20 Dated March 7, 2014

Revision #21 Dated July 7, 2017

Revision #22 Dated February 2, 2018

Revision #23 Dated July 5, 2018

Revision #24 Dated January 1, 2020

Revision #25 Dated January 1, 2021

Revision #26 Dated January 1, 2022

Approval Date _____
Commissioner _____
Commissioner _____

Revision #27 Dated January 1, 2023

Revision #28 Dated January 1, 2024

Revision #29 Dated January 1, 2025